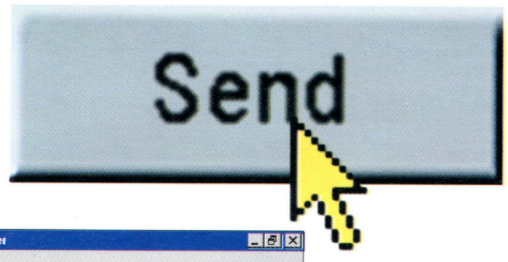
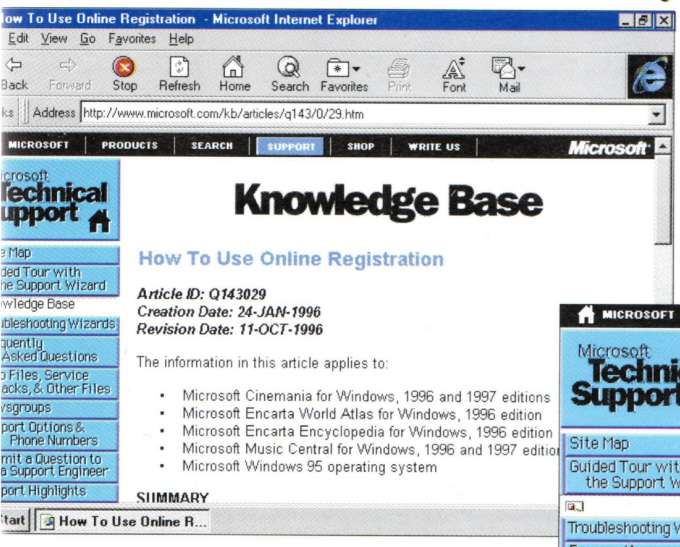
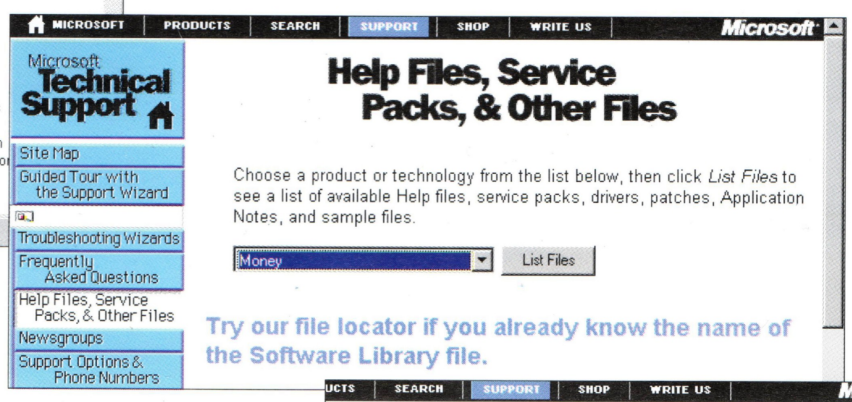


Thank you for choosing Microsoft® products. If you haven't already used the on-line electronic registration wizard within the product set up, please take a few moments to register your software by completing and returning the form below.


How To Use Online Registration - Microsoft Internet Explorer
Edit View Go Favorites Help
Back Forward Stop Refresh Home Search Favorites Print Font Mail
Address http://www.microsoft.com/kb/articles/q143/0/29.htm
MICROSOFT PRODUCTS SEARCH SUPPORT SHOP WRITE US Microsoft
Knowledge Base
How To Use Online Registration
Article ID: Q143029
Creation Date: 24-JAN-1996
Revision Date: 11-OCT-1996
The information in this article applies to:
Microsoft Cinemania for Windows, 1996 and 1997 editions
Microsoft Encarta World Atlas for Windows, 1996 edition
Microsoft Encarta Encyclopedia for Windows, 1996 edition
Microsoft Music Central for Windows, 1996 and 1997 editio
Microsoft Windows 95 operating system
SUMMARY
How To Use Online R...


MICROSOFT PRODUCTS SEARCH SUPPORT SHOP WRITE US Microsoft
Microsoft Technical Support
Site Map
Guided Tour with the Support Wizard
Troubleshooting Wizards
Frequently Asked Questions
Help Files, Service Packs, & Other Files
Newsgroups
Support Options & Phone Numbers
Help Files, Service Packs, & Other Files
Choose a product or technology from the list below, then click List Files to see a list of available Help files, service packs, drivers, patches, Application Notes, and sample files.
Money
List Files
Try our file locator if you already know the name of the Software Library file.

UCTS SEARCH SUPPORT SHOP WRITE US Microsoft
Troubleshooting Wizards
Microsoft Games Issues Troubleshooter
The Microsoft Games Issues Troubleshooter lists recommended troubleshooting step
of greatest potential benefit and least
This troubleshooter helps you resolve
h Microsoft ga

What we can do to HELP.

Technical support when you need it.

Most of our products include a period of telephone support to help you with any problems you encounter when installing and setting up your Microsoft software. What's more, it's completely free of charge*.

But remember, your telephone support is for a limited time only, and it begins from the day you make your first call. That's why we've provided some alternative ways you can access relevant information absolutely free* – so make sure you consult them first.

You'll find these other support services listed overleaf, along with details of availability and access to Microsoft Technical Support.

The answers are on the web.

http://www.microsoft.com

If you don't have access to e-mail or the Internet, you can use MSN™, the Microsoft Network†. It provides a fast and easy way to gain access to the Internet and a world of unique information at cheap, local call tariffs. Telephone your local subsidiary for more information and details of the latest offers for new subscribers.

Peace of mind.

When you return this Registration Card, you are registering a legal copy of your product with Microsoft.

Remember, you should always have a legal copy and licence agreement for any software you use. Don't use illegal or unlicensed software. As well as breaking the law, you may find that it is defective and could damage your PC.

If you are working on a network, make sure that you check that all the copies you use are licensed.

*Excludes standard connection charges and phone charges.

†MSN service available in UK, France, Germany, Japan, US, Australia and Canada. Registration benefits may differ depending on the country of registration and language version, and are subject to availability and change.

FOLD HERE MOISTEN HERE

MICROSOFT REGISTRATION CARD

Title ☐ Mr ☐ Mrs ☐ Miss ☐ Ms ☐ Dr

Other (please specify)

First name

Surname

Job title (if applicable)

Company name (if applicable)

Address

Town

County

Postcode

Tel no (incl. STD Code)

Preferred e-mail address

Where do you use a PC? (tick one only)
☐ Work only (complete sections A and C)
☐ Home only (complete sections B and C)
☐ Home and Work (complete sections A, B and C)

Are you an MIS/IT/DP professional? (tick one only) ☐ Yes ☐ No

SECTION A (work use)

How many personal computers are on your site? (tick one only)
☐ 1-9 ☐ 10-19 ☐ 20-49 ☐ 50-99 ☐ 100-249 ☐ 250-499
☐ 500-999 ☐ 1,000-2,499 ☐ 2,500-9,999 ☐ 10,000+ ☐ Don't know

How many employees are there on your site? (tick one only)
☐ 1-9 ☐ 10-19 ☐ 20-49 ☐ 50-99 ☐ 100-199 ☐ 200-249 ☐ 250-499
☐ 500-999 ☐ 1,000-2,499 ☐ 2,500-9,999 ☐ 10,000+ ☐ Don't know

Which statement best describes your responsibility for the purchase and use of software on your site? (tick one only)
☐ Primarily responsible for setting corporate software policy
☐ Primarily responsible for the technical evaluation and actual software purchase
☐ Have major influence in the software purchase
☐ Have some influence in the software purchase
☐ None of the above, but I use a personal computer regularly at work

SECTION B (if you use a PC at home, complete this section)

Does your PC have a CD-ROM drive? (tick one only)
☐ Yes ☐ No ☐ Don't know

Is your PC connected to a modem? (tick one only)
☐ Yes ☐ No ☐ Don't know

Do you have access to the World Wide Web? (tick one only)
☐ Yes ☐ No ☐ Don't know

How many children in your household are 16 years old or under? (If applicable)
☐ Children

When using your PC at home, what type of activity do you use it for?
(tick all that apply)

Business located at home ☐
Work you do for your employer at home ☐
Personal finance/household management ☐
Adult education/reference ☐
Children's school work/education ☐
Children's games ☐
Adult games/entertainment hobbies ☐
Electronic communications outside the home ☐
Others (please specify) _____

SECTION C

Where did you buy this Microsoft product from?

Name of outlet _____
Town _____
County _____
Don't know _____

Microsoft and its marketing partners would like to keep you informed of future relevant products and offers. If you would prefer not to receive such information please tick here ☐

Part no. 87053

MOISTEN HERE

MOISTEN HERE

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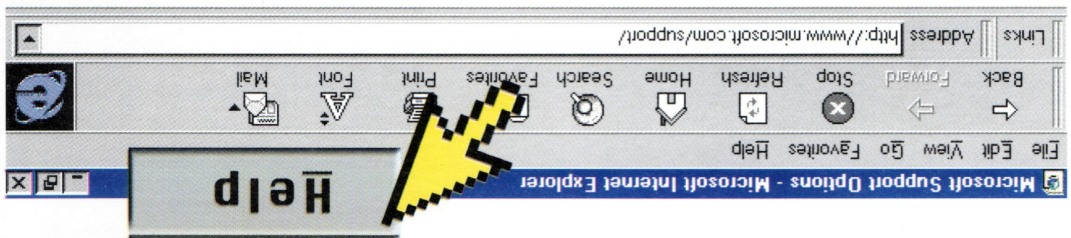
Microsoft Support Options - Microsoft Internet Explorer
File Edit View Go Favorites Help
Back Forward Stop Refresh Home Search Favorites Print Font Mail
Address http://www.microsoft.com/support/
Links

Microsoft®

help us
help you

Register Now

Help

WHAT TO DO IF YOU HAVE ANY QUESTIONS.

1. The Software 'Help' facility.

An in-built function in each Microsoft® product that holds hints, tips, wizards and solutions to the majority of your questions. To access, simply click on 'Help' from the toolbar in your product.
Many products now give you access to relevant product and support sites via Web links within their 'Help' menus.

2. The User Manual.

A comprehensive guide containing examples and routines for you to work through. These will assist you in getting to know your product.

3. Technical support on-line.

http://www.microsoft.com/support
Microsoft's World Wide Web site is easy to search. It's packed with extensive product support and service information – all available free of charge*. Explore it and you'll find Frequently Asked Questions and the Microsoft Knowledge Base, with answers to thousands of technical questions. You can also check out the Microsoft Software Library for drivers, patches and updates.

4. Microsoft Faxback and Bulletin Board Services.

Many Microsoft Subsidiaries offer Bulletin Board and Faxback services. To find out if these are available in your country, check the Technical Support information within the 'About' section of the 'Help' menu.

Technical support by phone only.

If you still haven't found the answer to your question, you can begin your period of non-chargeable Microsoft Technical Support. Qualifying products include Microsoft Home, Desktop Applications, Personal Operating Systems (excluding communications and network related issues) and Development Tools. Products that do not qualify are pre-installed software, Microsoft® BackOffice™ family or software purchased through any of Microsoft's volume purchasing programmes.

Your period of technical support begins from the day of your first call. To use this service, or to check your support entitlement, please contact Microsoft Technical Support in your country. The telephone number can be found in the 'About' section of the 'Help' menu. Please note, policies and entitlements are liable to change without notice.

Before you call, please ensure you have the following ready for the Support Technician.
1. Your PC switched on and ready to use.
2. Your unique Product Identification Number.
Please write your Product Identification Number in the space below and retain this section of the card for reference, as you will need it to obtain help from our technical support services. You can find the Product Identification Number in two possible places:
1. The 15-20 character number displayed on your screen while you are installing your software.
2. If you have already installed your software, you can find the number by clicking 'Help', then choosing 'About'.

Product Identification Number

Pre-sales and non-technical support.

For pre-sales enquiries, contact your local subsidiary or browse Microsoft's World Wide Web site on http://www.microsoft.com/ where you will find a range of product information, including features and specifications.

*Excludes standard connection charges and phone charges.

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450-00083

Affix postage stamp here

How to register your new product.

All countries: Simply fill in the card, choose your local Microsoft office from the leaflet provided with your product, then return it to your local Microsoft office.

Microsoft®

Where do you want to go today?™

www.microsoft.com

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